



40/42 Friars Walk  
Lewes  
East Sussex  
BN7 2XW

foi@secamb.nhs.uk

3<sup>rd</sup> April 2017

Email:

Dear

I am writing in response to your enquiry under the Freedom of Information Act 2000 (FOIA) reference FOI/17/02/25.

You requested the following information:

**From December 1 2016 to February 14, 2017**

**Could you tell me the longest length of time a patient in Sussex waited for an emergency services crew to arrive after his or her case was classed as a Red 1 (or alternative name) incident. Can you tell me the type of incident it was – eg, stroke, heart attack, and the date?**

Please see the attached spreadsheet which details the longest length of time patients had to wait for an ambulance to arrive on scene for Red 1, Red 2 and Green 2 responses. Please note that the type of incident is the problem as identified by the call taker during triage of the call and may be different to what the crew find when they reach the patient.

We have provided data relating to responses which have remained the same category and have not been re-triaged or upgraded as a result of change in patient's condition or further information becoming available.

Nationally we report maximum response times on a 95th percentile basis and these figures for the period from December 2016 to the end of February 2017 for SECAMB as a whole are shown in the table below. These figures include calls which are re-triaged.

Month	Red 1 95 <sup>th</sup> % response time ( mins: secs)	Red 2 95% response time (mins:secs)
December 2016	16:53	24:52
January 2017	16:00	26:18
February 2017	15:45	24:41

**Could you tell me the same information for Red 2 (or alternative name) cases and Green (or alternative name) cases?**

Please see the attached spreadsheet.

**Can you also tell me how many calls for these categories you received in Sussex over this period?**

Following on from the above question and in line with our monthly Contract Monitoring Report which we provide to our Commissioners, please see the table below which shows the number of responses made within each category.

<b>Category</b>	<b>Total</b>
Red 1	1,704
Red 2	25,453
Green 2	26,833

I hope you find this information useful.

If for any reason you are dissatisfied with our response, kindly in the first instance contact Caroline Smart, Information Governance Manager via the following email address:

[FOI@secamb.nhs.uk](mailto:FOI@secamb.nhs.uk)

Yours sincerely

Freedom of Information Coordinator  
South East Coast Ambulance Service NHS Foundation Trust